

TOP SECRET

WELCOME!



ROCKING EVERYDAY LIFE.

CAUTION

Shhhush !! The next pages contain top confidential
information that ONLY Hot Rockers can access!



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HI, I AM ANN.


I'm your Go to Gal! I'm here to make sure your Hot Rocks experience is so memorable; you'll want to tell everyone about it!

It's a big move, I know. This booklet will help you get ready for your Hot Rocks.

LET'S TAKE A LOOK!

ANN MEREDITH
Customer Happiness Master

 ameredith@korokgroup.com

 +1 819.479.9185




HI, I AM FABRIZIO.

I was a pizza restaurant owner and best of all a proud owner of a double stack of Hot Rocks. I Rocked my ovens for 3 years before joining the team!

These ovens will change your business as they did me! I look forward to working with you.

FABRIZIO IOCCO
Corporate Chef

 fiocco@hotrocksoven.com




 +1 514.582.6689

LET'S GET TO IT!



BE READY! THIS IS HOW YOU NEED TO PREPARE

PLAN TO BE CLOSED FOR THE ENTIRE DAY

 <p>VENTILATION (consult with a specialist)</p>	<ul style="list-style-type: none"><input type="radio"/> Type 1 or 2 hood required. Check with local codes<input type="radio"/> Ventilation interlock is required<input type="radio"/> Air make-up is required
 <p>ELECTRICITY</p>	<ul style="list-style-type: none"><input type="radio"/> Electrical connection to be made from main control box or from service output to the oven<input type="radio"/> The oven comes with 5 ft cable and Nema type 6-15 plug. Electrician must supply 1 x 208-240V / 15A / 1 PH type Nema 6-15R per deck.
 <p>GAS</p>	<ul style="list-style-type: none"><input type="radio"/> The oven comes with 3/4" gas male quick connect fitting Fairview Gas-Flo part QD-GMN12-12F. You need a 3/4" gas hose on site with proper female quick connect fitting Fairview Gas-Flo part QD-GMC12-12F for each deck.<input type="radio"/> Gas pressure adjusted between 6-8" WC<input type="radio"/> Book gas plumber for the install day to be on site



REMEMBER

Preparation is key to a successful installation!

VIP ACCESS



SLURP!!!

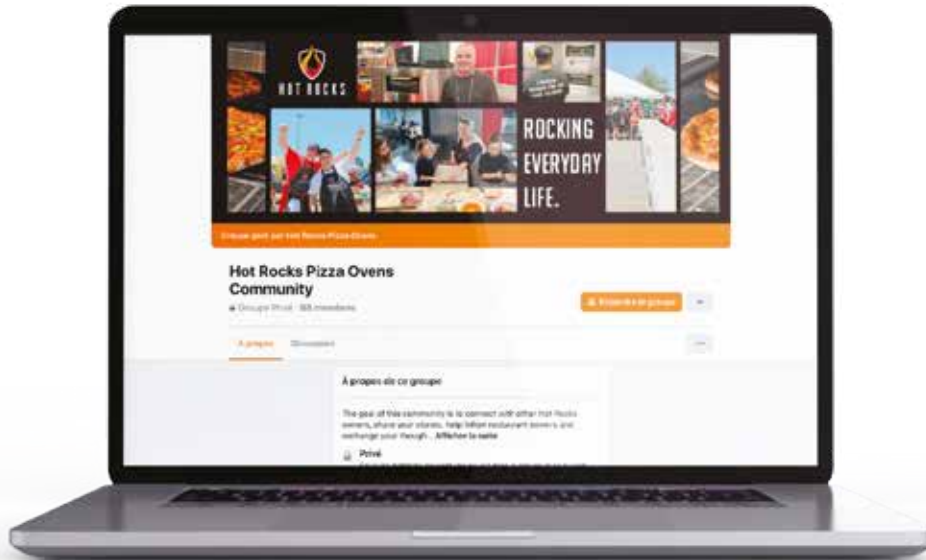


WHAT'S NEXT ?

- 1. EXPECT A CALL FROM ANN**
- 2. GET READY FOR THE INSTALLATION**
Go over the check list that was sent to you.
- 3. GET READY FOR THE INSTALLATION**
You can never be overprepared! If the site is not ready and the technician needs to return to complete the installation, extra charges will apply.
- 4. SECOND PAYMENT TO BE MADE**
- 5. YOUR OVEN(S) WILL SHIP**
- 6. INSTALLATION DAY**
Here's how it goes:
- 7. READ THE USER MANUAL AND TAKE NOTES FOR WHEN WE DO THE TRAINING WITH YOU**
- 8. START BAKING PIZZAS**
Don't worry, we'll be there to start you off!



JOIN THE HOT ROCKS PIZZA OVENS COMMUNITY



**THE GOAL OF THIS COMMUNITY IS TO BRING YOU,
HOT ROCKS OWNERS TOGETHER. THIS IS YOUR CHANCE TO:**



**SHARE YOUR
STORIES**



**EXCHANGE YOUR THOUGHTS
ABOUT THE PIZZA INDUSTRY**



CONNECT



**HELP FELLOW RESTAURANT
OWNERS**

*Feel free to share
your experience, photos
and accomplishments!*

*We can't wait to read
all about it!*

EXTENDED WARRANTY PROGRAM

2 YEARS OF WARRANTY
INSTEAD OF 1



4 MAINTENANCE KITS PER OVEN

GET PEACE OF MIND FOR ONLY

\$2,400 PER OVEN

OFFER

WE ALSO MAKE VACUUM SEALERS
GET YOURS AT

25% OFF

 **SIPROMAC**

PERFECT FOR:

- ✓ Frozen pizzas
- ✓ Food portioning
- ✓ Saving space
- ✓ Extending shelf life
- ✓ AND best of all more revenues!



**FOR WARRANTY CLAIMS OR
SUPPORT WITH YOUR OVEN CONTACT
THE SUPPORT HOTLINE 24/7.**

1 800 668-1883
service@hotrocksoven.com



HOT ROCKS

HOTROCKSOVEN.COM